

## Blackberry and email

### Prerequisites

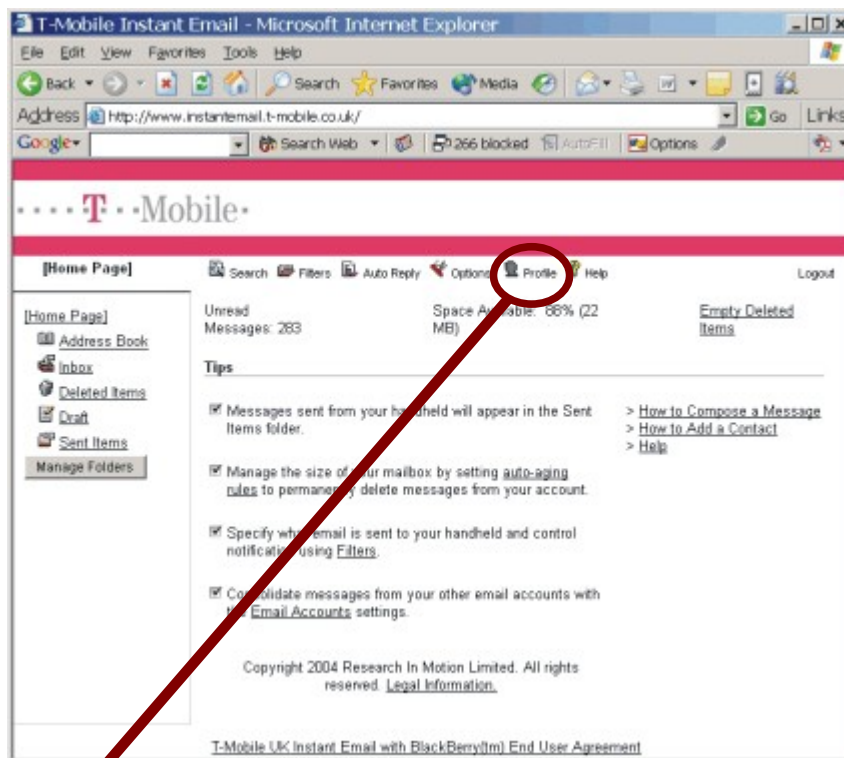
You need an account with your mobile phone service provider. You also need to know your broadband account details from your ISP.

Now go to the web site for your mobile phone provider and either set up a new mobile email account or login to one if it exists.

### Setting up

We need to link your blackberry, which has its own email address to your account at your ISP.

Once in the account you will see a page like this, but it varies slightly depending on your mobile provider.



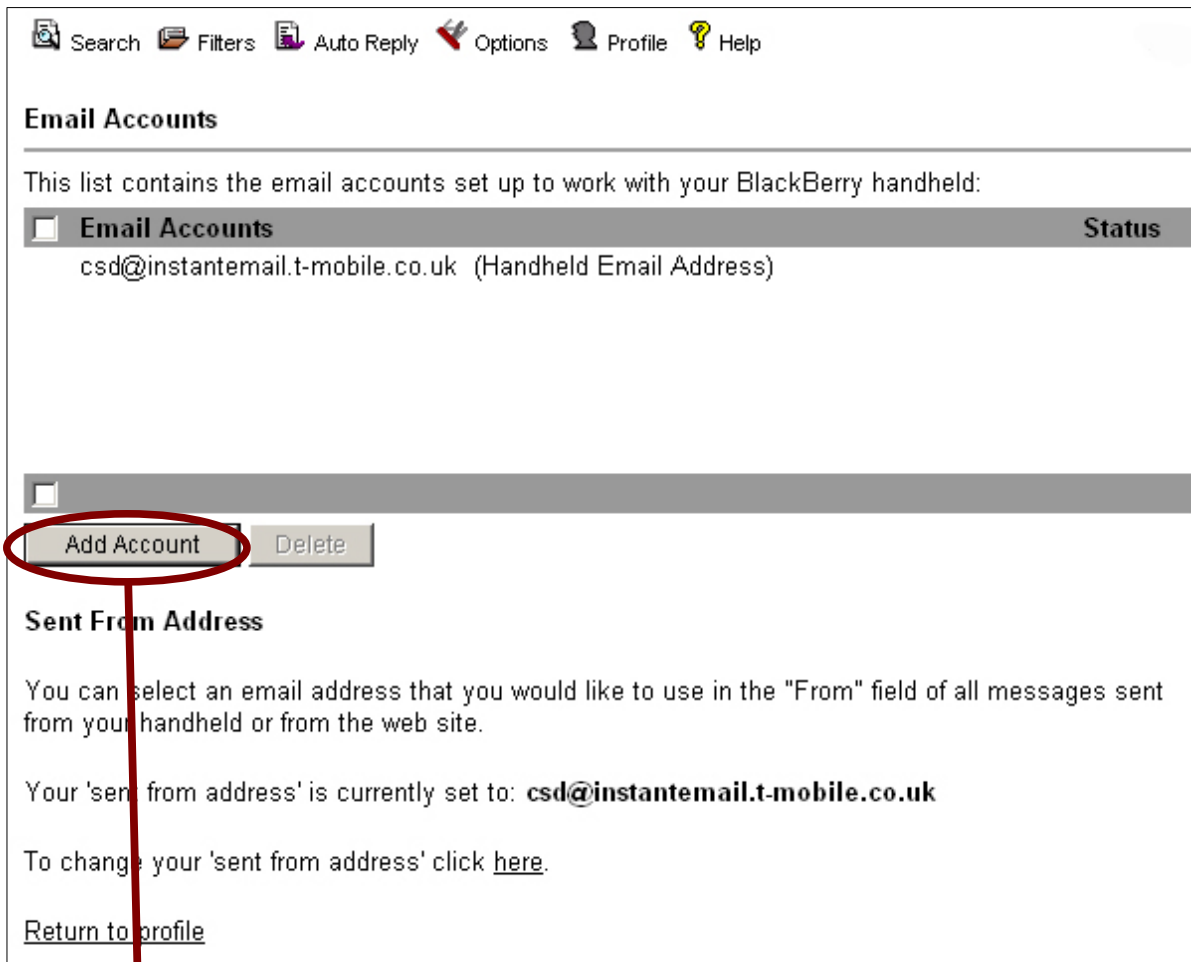
Click the profile button to get to your profile. Click 'other email accounts'

#### Email Accounts

Customize your settings to receive messages from other email accounts.

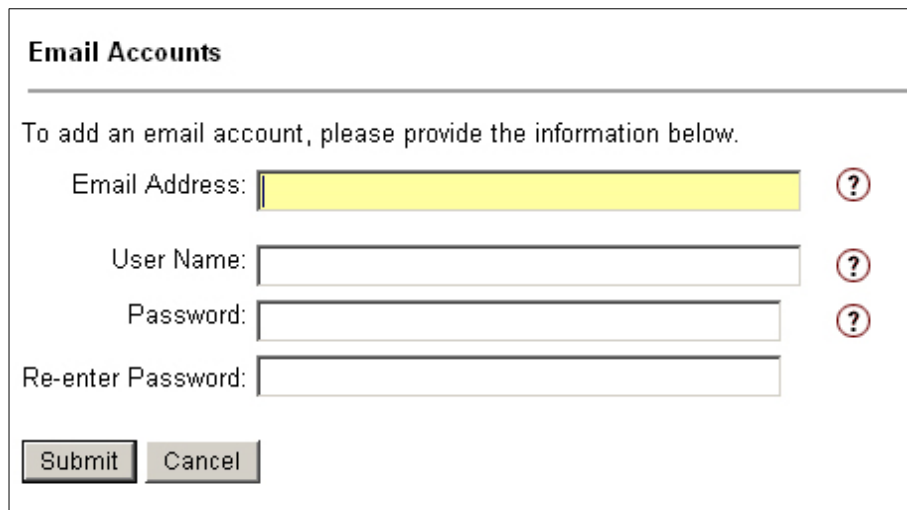


You should find a page like this with an email address:



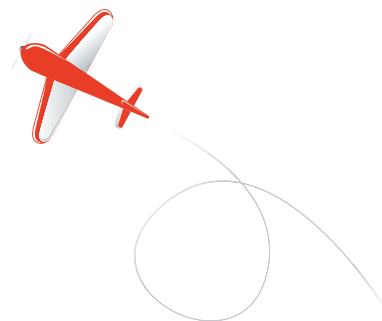
The screenshot shows the BlackBerry 'Email Accounts' management page. At the top, there are navigation icons for Search, Filters, Auto Reply, Options, Profile, and Help. Below the title 'Email Accounts', a message states: 'This list contains the email accounts set up to work with your BlackBerry handheld:'. A table lists one account: 'csd@instantemail.t-mobile.co.uk (Handheld Email Address)' with a 'Status' column. Below the table, there are 'Add Account' and 'Delete' buttons. The 'Add Account' button is circled in red, with a red line extending downwards to the next screenshot. Below the buttons is the 'Sent From Address' section, which explains that users can select an email address for the 'From' field. It states the current address is 'csd@instantemail.t-mobile.co.uk' and provides a link to change it. At the bottom, there is a link to 'Return to profile'.

Click on 'add account' to open up this window:



The screenshot shows the 'Add Email Account' form. It has a title 'Email Accounts' and a sub-header 'To add an email account, please provide the information below.'. There are four input fields: 'Email Address:', 'User Name:', 'Password:', and 'Re-enter Password:'. Each field has a red question mark icon to its right. At the bottom, there are 'Submit' and 'Cancel' buttons.

Enter your information for your isp email account. Note that the email address and user name both end in '@xxx.com' or similar. They are unlikely to be the same name.



On the next screen, select the top option as shown:

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### Email Accounts

We were unable to configure this mailbox. Please tell us how you access this email account.

**Internet Service Provider Email**  
 use an email client such as Outlook™, Outlook Express™, Netscape®, Eudora®. ?

**Microsoft® Outlook™/Exchange™**  
 I can access my mailbox using a Web browser(Outlook Web Access) ?  
 I always use Microsoft® Outlook™ to access my mailbox ?

**Lotus® Notes™/Domino™**  
 I can access my mailbox using a Web browser(iNotes) ?  
 I always use Lotus® Notes™ to access my mailbox ?

If you do not have this information readily available, you can add this email account at a later time.

Submit Cancel

Now we add information about your ISP email server. You should be able to find the details from your email program settings

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### Email Accounts

Please provide the following information to access your Internet Service Provider email account:

Email Server:  ?

Port Number:  ?

Email Address:  ?


User Name:  ?

Password:  ?

Re-enter Password:

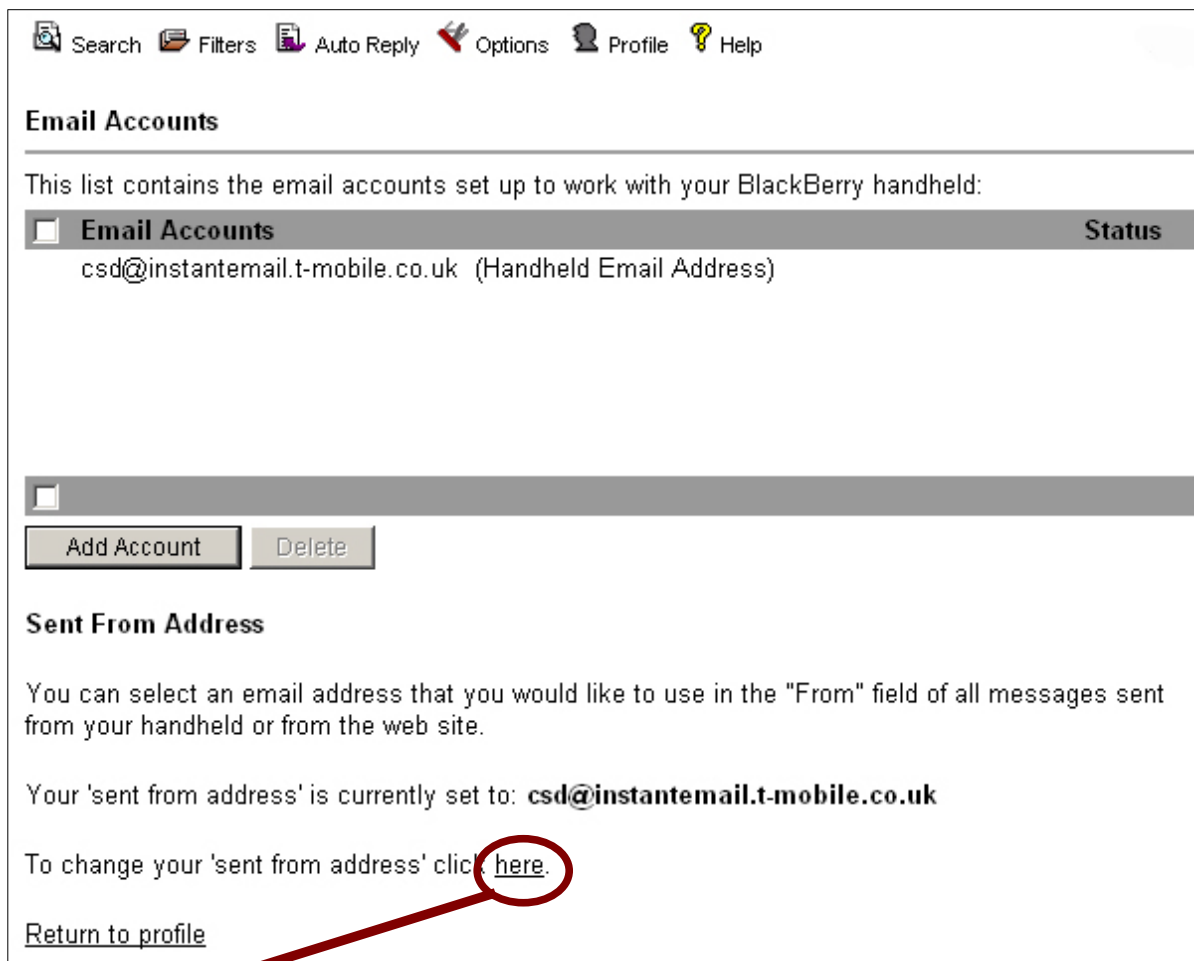
Leave messages on mail server  
 Utilize SSL

Submit Cancel



Now you should receive everything that goes to your ISP email onto your Blackberry.

Finally we want to change the sent from address.



The screenshot shows the BlackBerry 'Email Accounts' settings page. At the top, there is a navigation bar with icons for Search, Filters, Auto Reply, Options, Profile, and Help. Below this is the 'Email Accounts' section, which contains a list of accounts. One account is listed: 'csd@instantemail.t-mobile.co.uk (Handheld Email Address)'. Below the list are 'Add Account' and 'Delete' buttons. The 'Sent From Address' section follows, explaining that users can select an email address for outgoing messages. It states that the current address is 'csd@instantemail.t-mobile.co.uk' and provides a link labeled 'here' to change it. A red circle highlights the word 'here', and a red arrow points from it to the text below the screenshot.

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### Email Accounts

This list contains the email accounts set up to work with your BlackBerry handheld:

<input type="checkbox"/>	Email Accounts	Status
<input type="checkbox"/>	csd@instantemail.t-mobile.co.uk (Handheld Email Address)	

Add Account Delete

### Sent From Address

You can select an email address that you would like to use in the "From" field of all messages sent from your handheld or from the web site.

Your 'sent from address' is currently set to: **csd@instantemail.t-mobile.co.uk**

To change your 'sent from address' click [here](#).

[Return to profile](#)

Click here and enter your ISP or other email address.

